



PORT of  
**vancouver**

# Sustainable Port Performance Measurement

Northshore Waterfront Liaison Committee

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# Outline

1. Background: Our Sustainability Journey
2. Purpose & Benefits
3. Progress
4. Looking Ahead



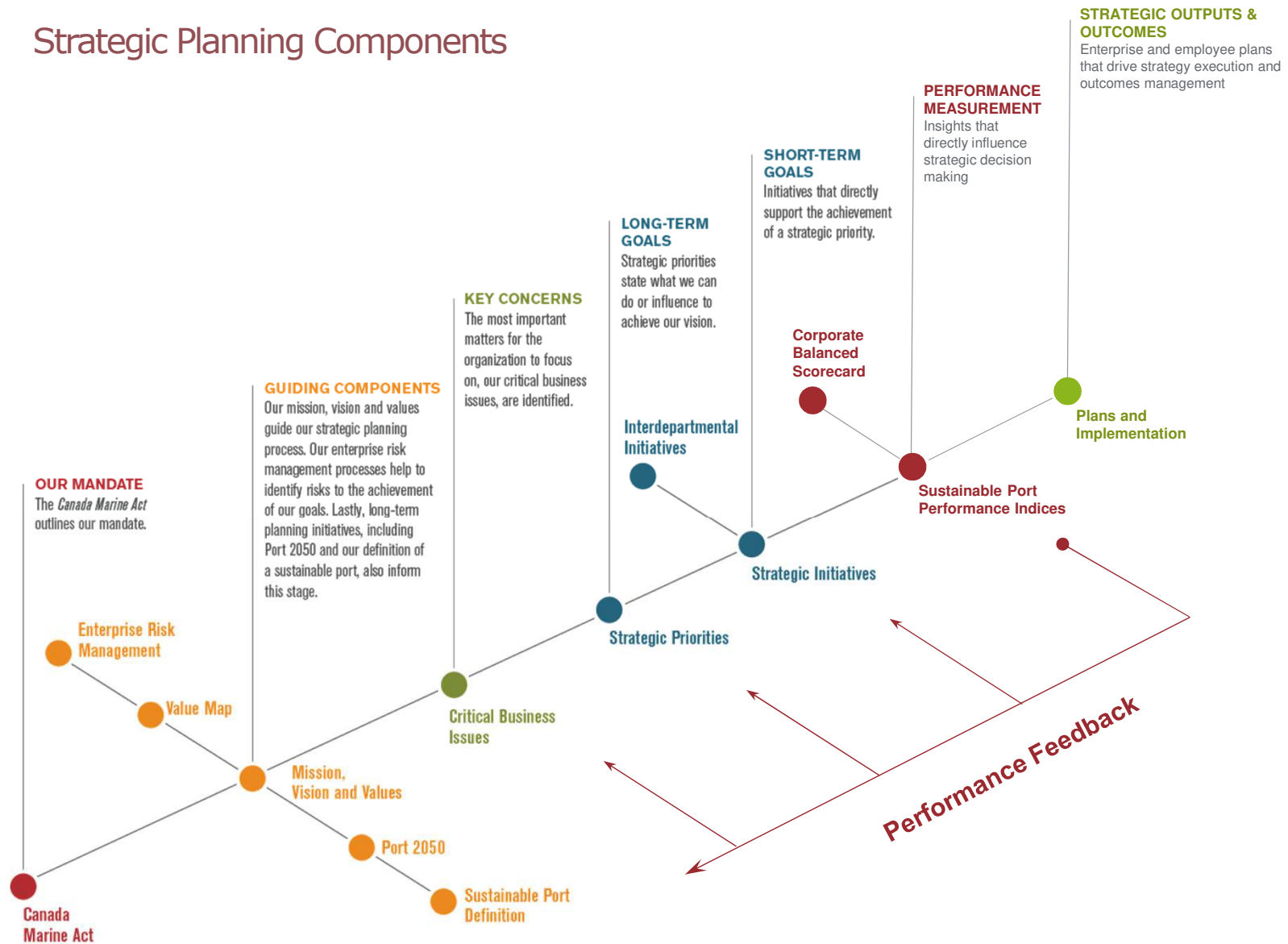
# Purpose & Benefits

**Sustainable Port Performance Measurement** enhances the Port of Vancouver's strategic planning and decision making processes

Benefits Include:

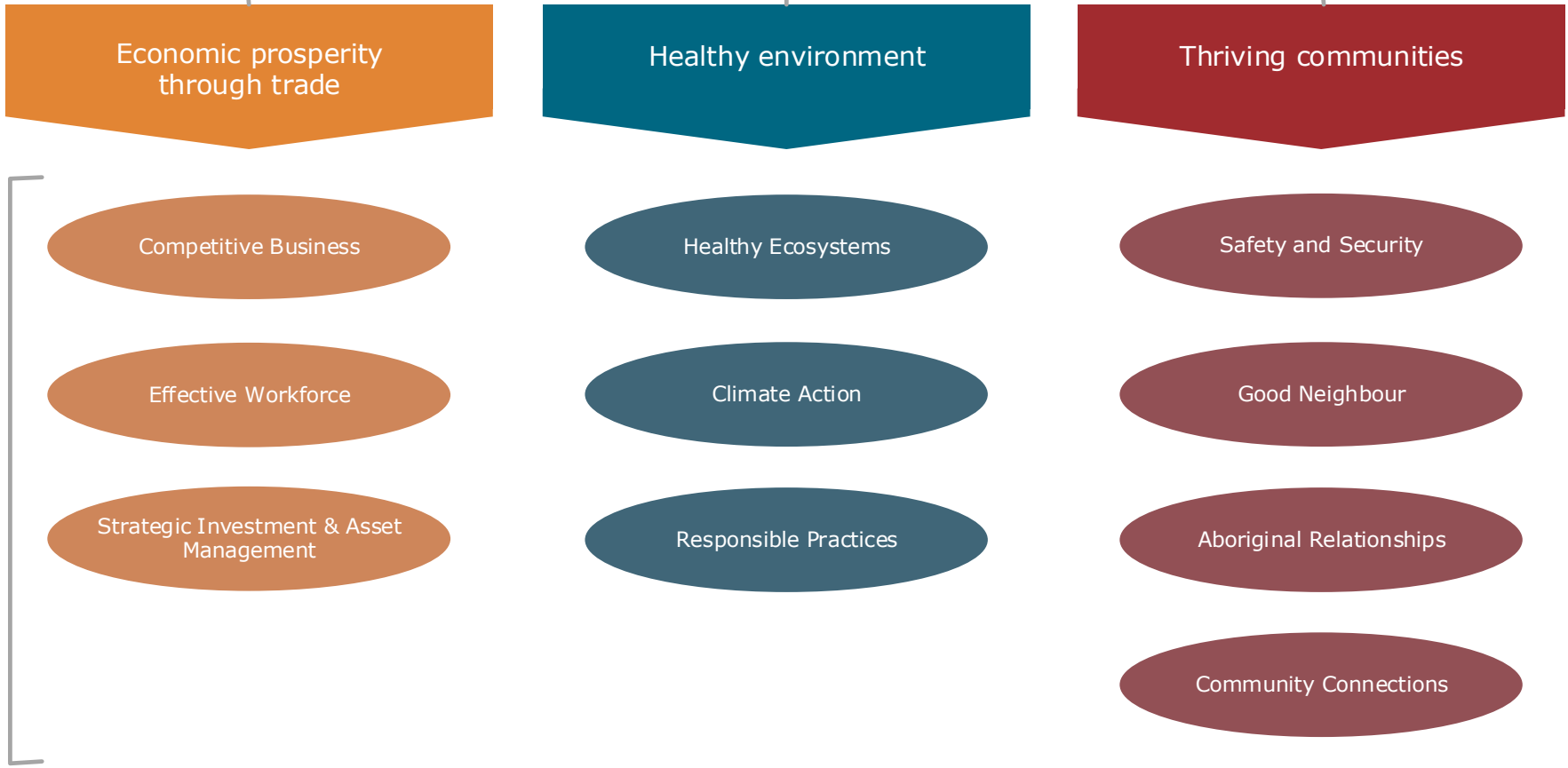
- **Measurable insights.** Identifies strengths and weaknesses; how close we are to achieving a given target or goal; and how performance has changed over time.
- **Stimulus for change.** By pinpointing gaps in performance, measurement highlights areas that need improvement and moves decision makers to take action.
- **Learning from others.** It allows learning from best practices in top performers by highlighting areas where others are leaders.
- **Enhancing transparency & accountability.** The public gains a better understanding of why decisions are made, and can monitor the performance of their service providers.
- **Setting realistic targets.** Informs setting targets by pointing out what is achievable.
- **Continuous improvement.** Establishes a feedback loop from the ongoing monitoring of policy impacts over time, and redirects efforts when necessary.

# Strategic Planning Components

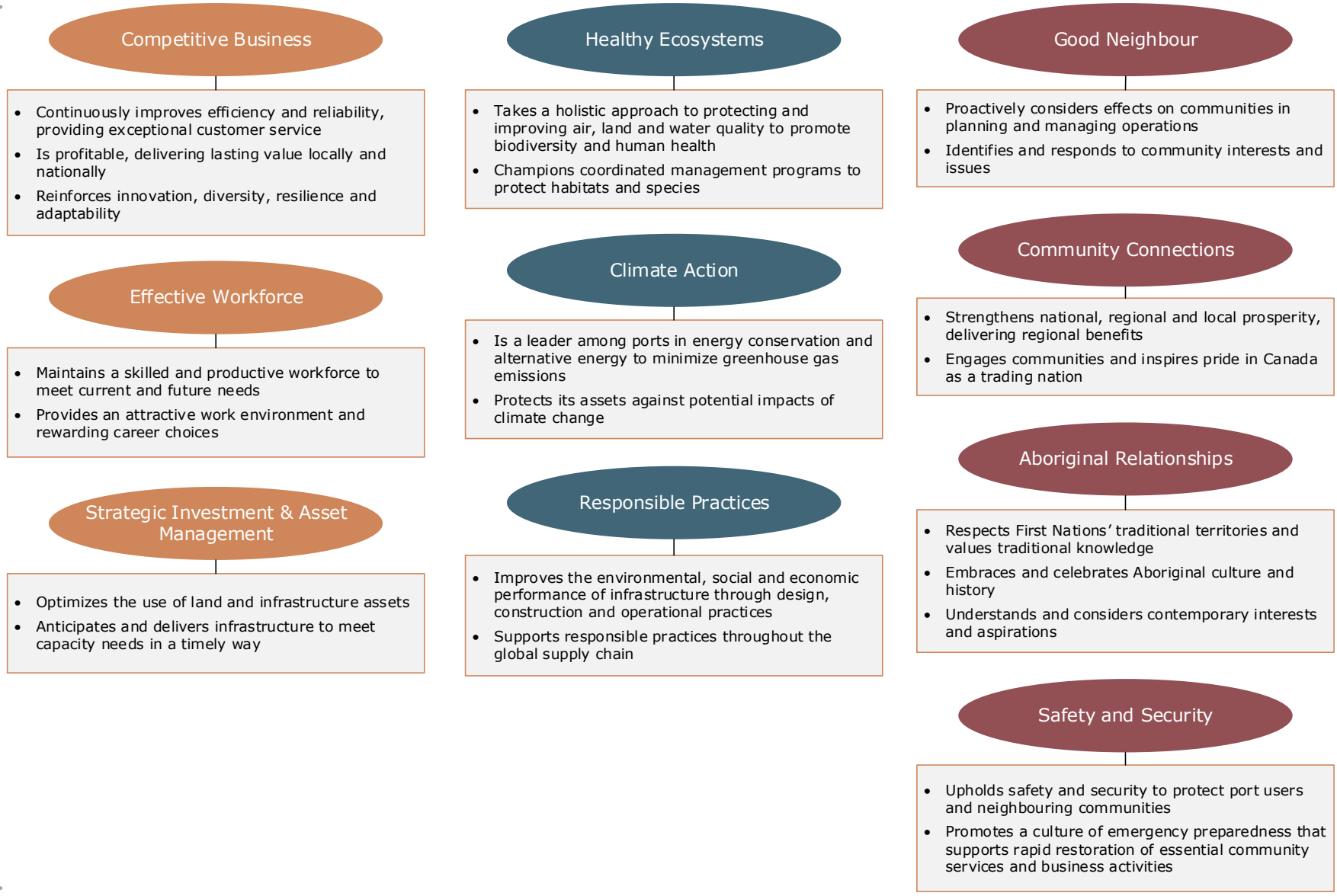


Vision To be the world's 'most' sustainable port

Performance Pillars



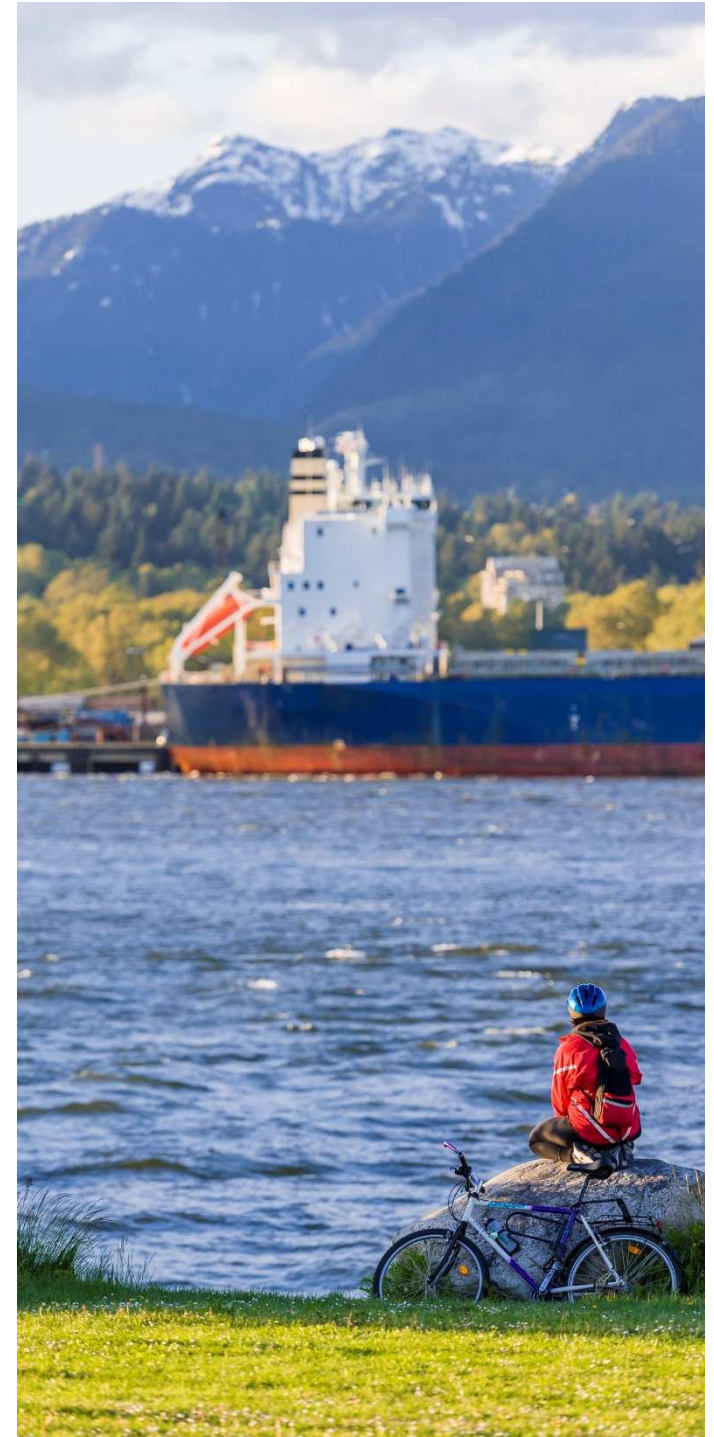
Focus Areas for Evaluation



# Initial Indicator Selection

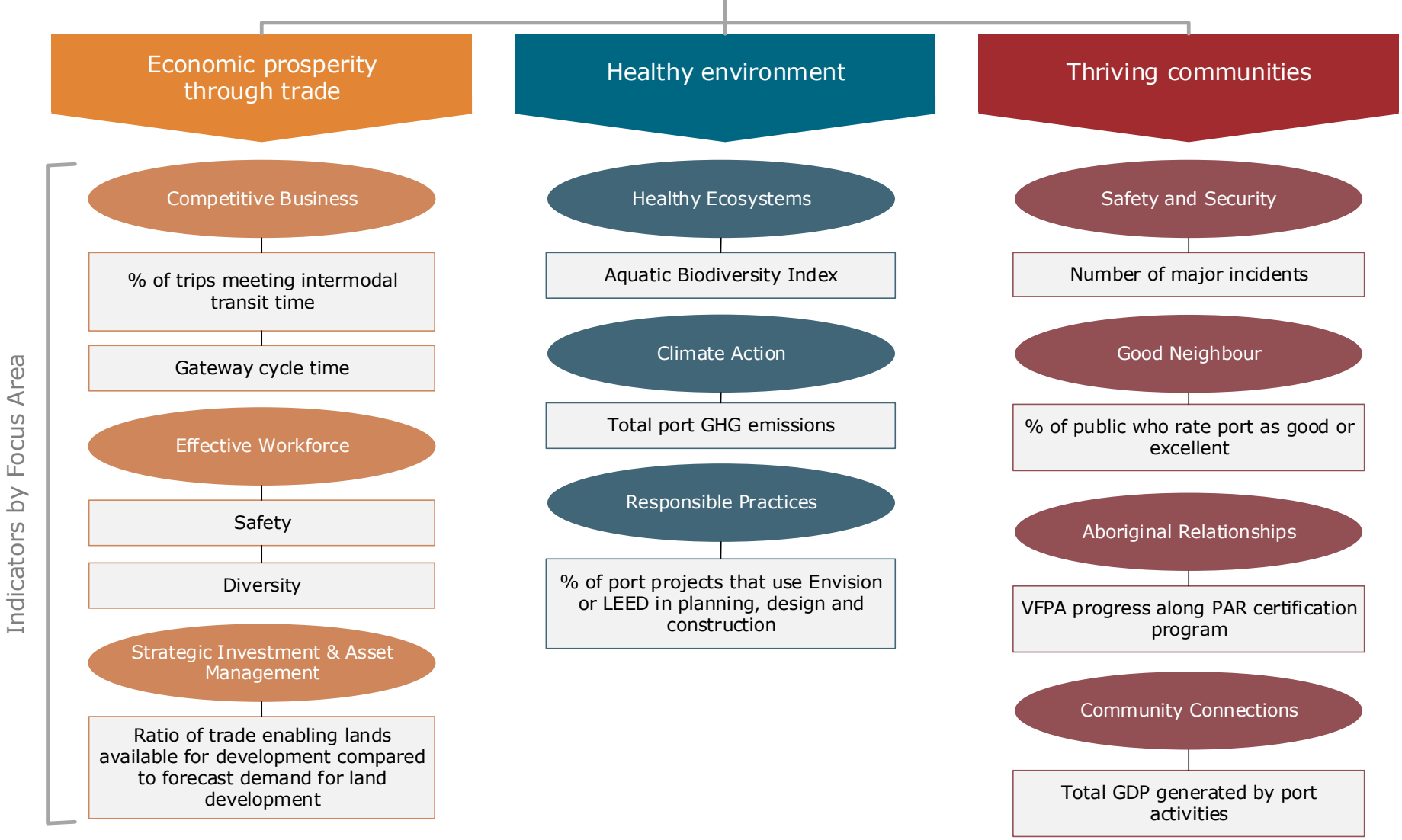
- Act as an initial shortlist for further development, consideration and port engagement
- Reflect the Sustainable Port Definition, linking directly to focus areas and success statements
- Feasible for integration with strategic planning, and regular reporting
- Instill performance measurement best practices
  - Provide a good basis for comparison to others
  - Enable identification of a goal or target to strive for

Detailed port engagement is planned to take place following further progress towards defining and developing the initial shortlist of indicators





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## Looking Forward

1. Ongoing development and validation of the Suite of Indicators
2. Focused port engagement
3. Transfer and integration into strategic planning

Thank You

