



PORT of
vancouver

Sustainable Port Performance Measurement

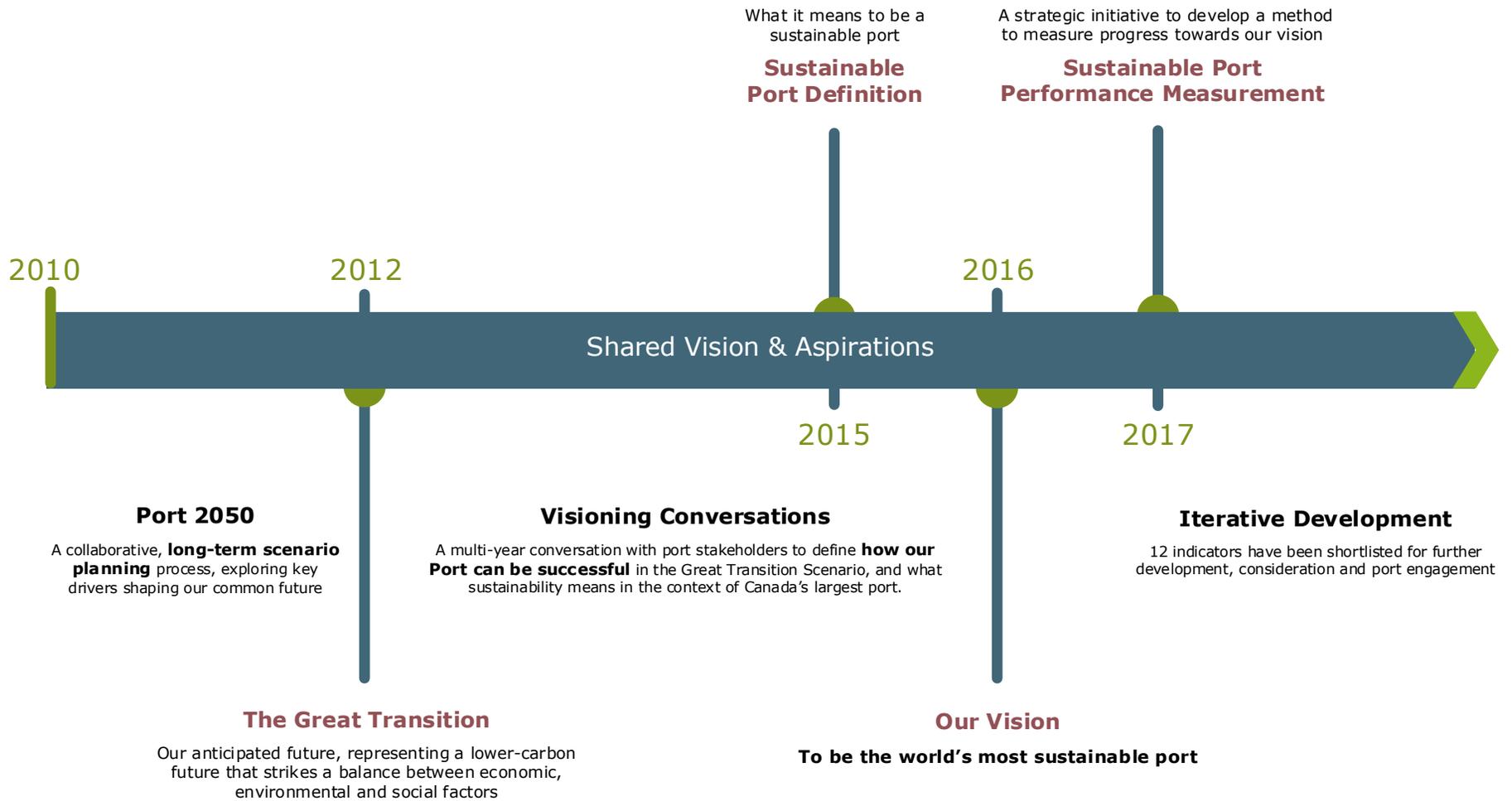
Northshore Waterfront Liaison Committee

Adam Holmes

September 20, 2018

Outline

1. Background: Our Sustainability Journey
2. Purpose & Benefits
3. Progress
4. Looking Ahead



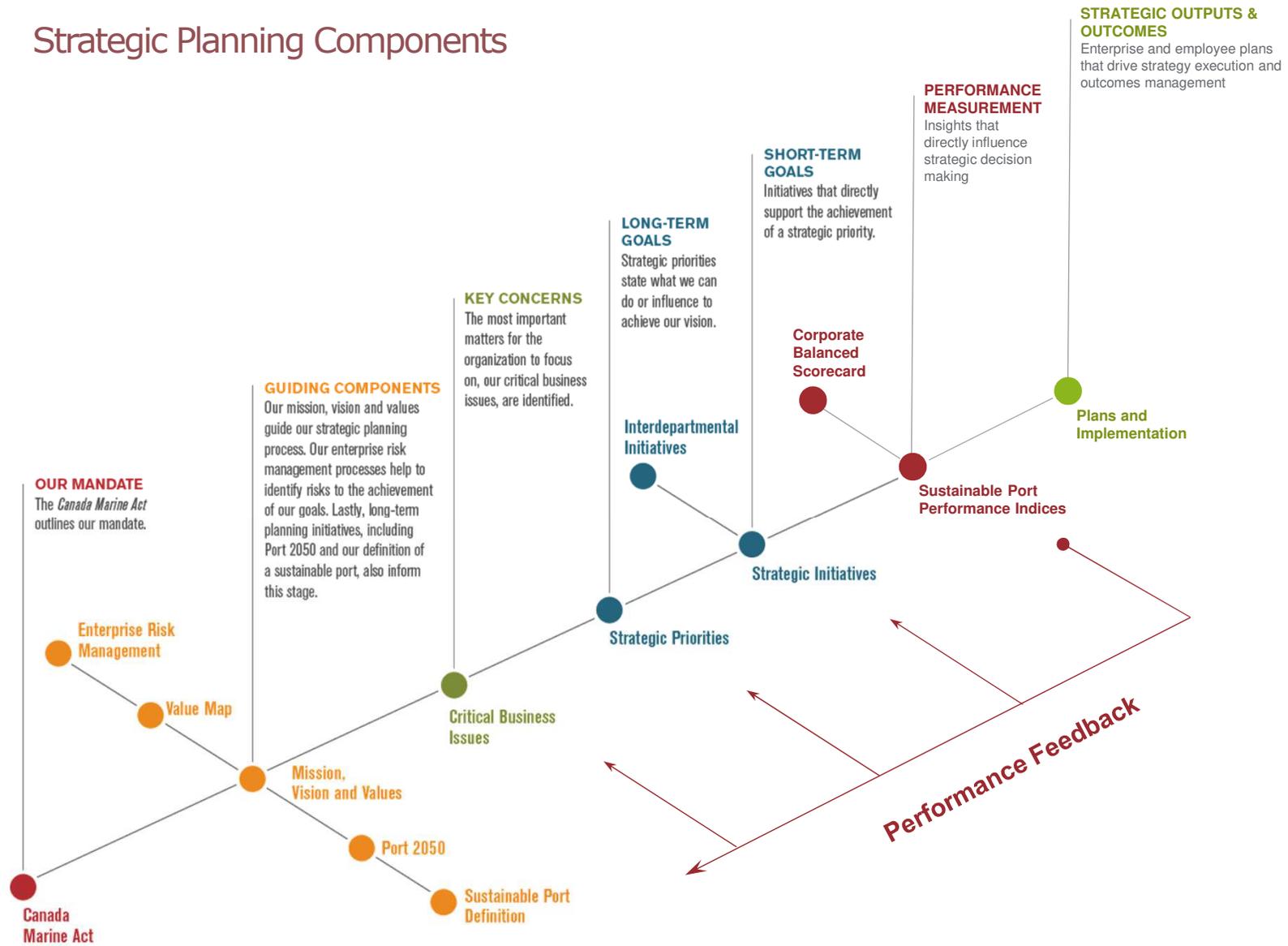
Purpose & Benefits

Sustainable Port Performance Measurement enhances the Port of Vancouver's strategic planning and decision making processes

Benefits Include:

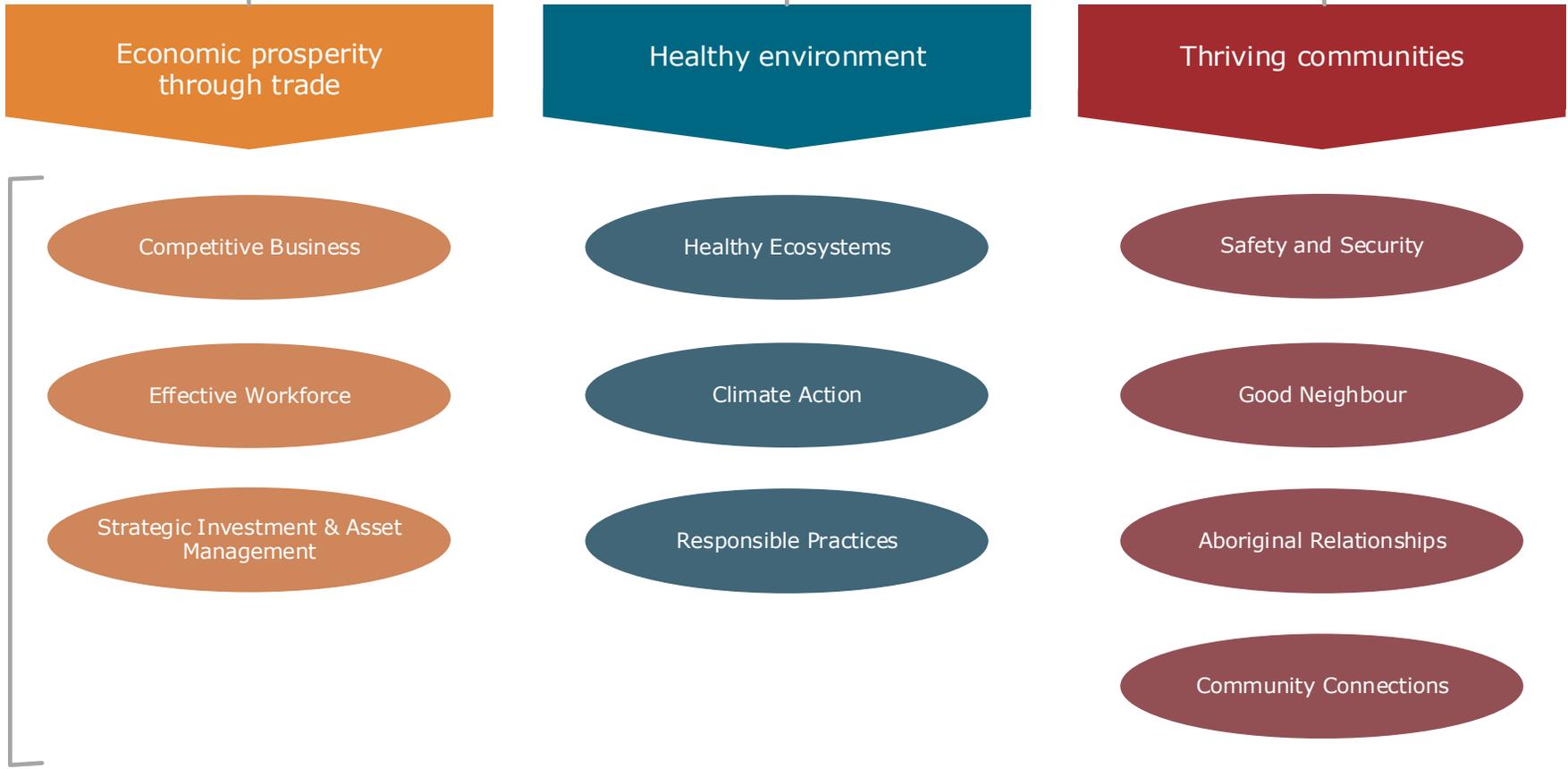
- **Measurable insights.** Identifies strengths and weaknesses; how close we are to achieving a given target or goal; and how performance has changed over time.
- **Stimulus for change.** By pinpointing gaps in performance, measurement highlights areas that need improvement and moves decision makers to take action.
- **Learning from others.** It allows learning from best practices in top performers by highlighting areas where others are leaders.
- **Enhancing transparency & accountability.** The public gains a better understanding of why decisions are made, and can monitor the performance of their service providers.
- **Setting realistic targets.** Informs setting targets by pointing out what is achievable.
- **Continuous improvement.** Establishes a feedback loop from the ongoing monitoring of policy impacts over time, and redirects efforts when necessary.

Strategic Planning Components



Vision To be the world's 'most' sustainable port

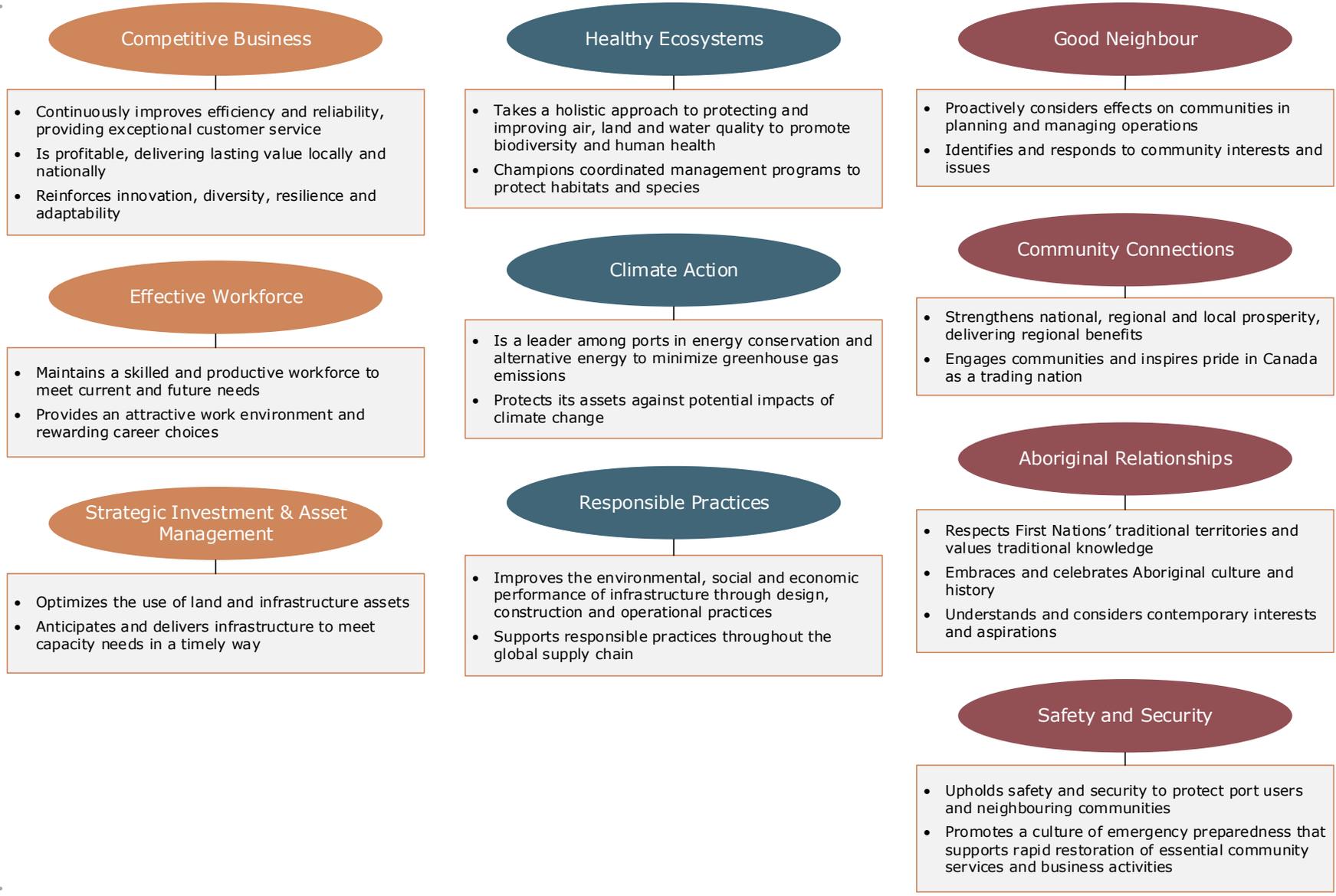
Performance Pillars



Focus Areas for Evaluation

The Performance Measurement Framework

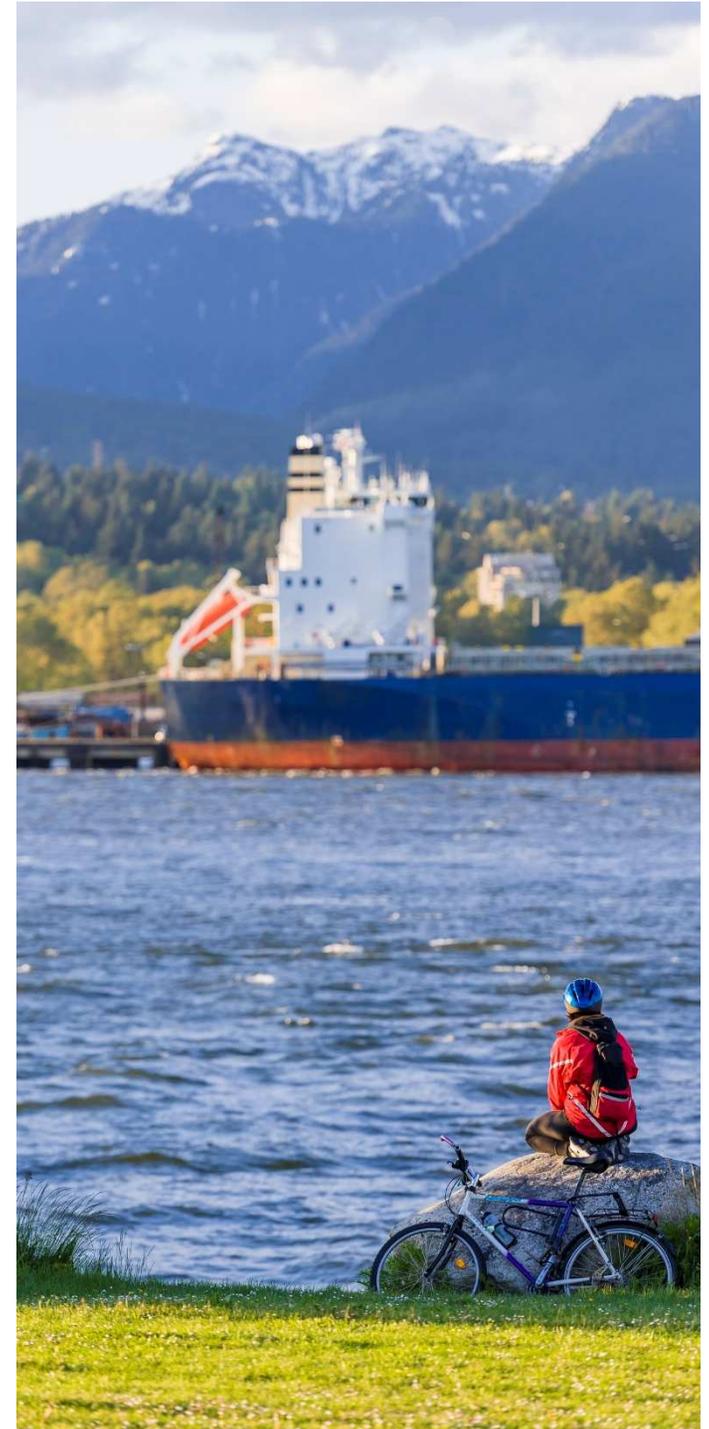




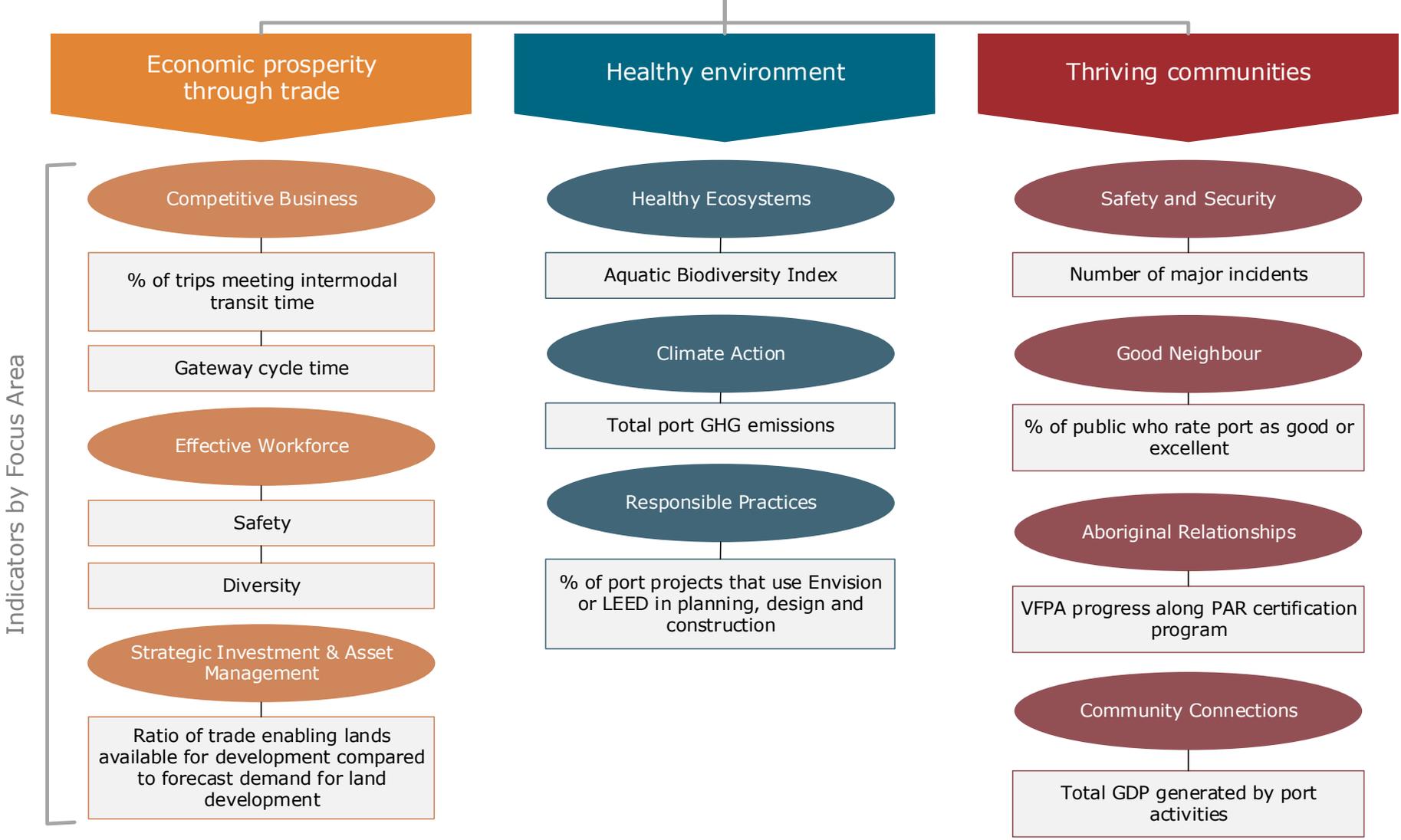
Initial Indicator Selection

- Act as an initial shortlist for further development, consideration and port engagement
- Reflect the Sustainable Port Definition, linking directly to focus areas and success statements
- Feasible for integration with strategic planning, and regular reporting
- Instill performance measurement best practices
 - Provide a good basis for comparison to others
 - Enable identification of a goal or target to strive for

Detailed port engagement is planned to take place following further progress towards defining and developing the initial shortlist of indicators



Vision To be the world's 'most' sustainable port



Looking Forward

1. Ongoing development and validation of the Suite of Indicators
2. Focused port engagement
3. Transfer and integration into strategic planning

Thank You

