WE ARE GUIDED BY A VISION FOR LONG-TERM SUSTAINABILITY

The Vancouver Fraser Port Authority, doing business as Port Metro Vancouver, is responsible for facilitating trade through Canada’s largest port. We are accountable to the federal Minister of Transport.

We are responsible for managing over 8,000 hectares of water, over 1,000 hectares of land and assets along hundreds of kilometres of shoreline. Our jurisdiction borders 16 municipalities and intersects the asserted and established traditional territories and treaty lands of several Coast Salish First Nations.

Our mandate, as outlined under the Canada Marine Act, is to contribute to the competitiveness, growth and prosperity of the Canadian economy while providing a high level of safety, protecting the environment and responding to local needs and priorities.

For a full account of our 2014 sustainability performance, visit portmetrovancouver.com/accountability.
OUR MISSION
To lead the growth of Canada’s Pacific Gateway in a manner that enhances the well-being of Canadians and inspires national pride.

OUR VISION
To be recognized as a world-class gateway by efficiently and sustainably connecting Canada with the global economy, inspiring support from our customers and the communities locally and across the nation.

OUR VALUES
COLLABORATION AND TEAMWORK
We work together to achieve our greatest potential. We communicate openly and treat each other with trust and respect.

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We strive to understand our customers’ needs and to proactively provide them with distinctive value.

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We seek new ideas and creative solutions.

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We lead by example, act with integrity and are accountable for our actions.

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We are committed to continuous learning, diversity and balance.

SUSTAINABILITY
We think long term, considering social, environmental and financial matters.

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Our 2014 Sustainability Report is intended to provide greater transparency and accountability in how we conduct our business. We strive to continually improve the quality of our sustainability reporting by focusing on the most important topics for our organization and our stakeholders. An important step in our reporting process is engagement with an external panel of customer, government, community and Aboriginal participants who identify topics of interest and provide critical feedback that drives continuous improvement.

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# 2014 SUSTAINABILITY REPORT EXECUTIVE SUMMARY

## BALANCING PRIORITIES

Our passion for serving Canada and enabling economic prosperity through trade drives us to plan for the long-term sustainability of the port. We want to ensure our gateway continues to enjoy the benefits of trade, a healthy environment and thriving communities.

- **ECONOMIC PROSPERITY THROUGH TRADE**
  - Competitive business
  - Strategic investments and asset management
  - Healthy ecosystems

- **HEALTHY ENVIRONMENT**
  - Air emissions
  - Biodiversity

- **THRIVING COMMUNITIES**
  - Aboriginal relationships
  - Impacts on neighbouring communities
  - Safety and security

### 2014 KPIs

<table>
<thead>
<tr>
<th>Category</th>
<th>Performance Highlights</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Economic Prosperity</strong></td>
<td>Connect to 76 cruise ships with shore power, resulting in a reduction of 2,656 tonnes of carbon dioxide equivalent emissions.</td>
</tr>
<tr>
<td><strong>Healthy Environment</strong></td>
<td>Protecting air quality by conducting 14020% of carbon dioxide emissions.</td>
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<tr>
<td><strong>Thriving Communities</strong></td>
<td>Work with 3 community liaison committees to strengthen emergency response coordination.</td>
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</tbody>
</table>

### 2014 Sustainability Report

The table below outlines key features of a sustainable gateway:

- **Economic Prosperity**
  - Balancing complex priorities and providing leadership in sustainability requires a solid perspective on long-term change and future challenges. Our business is dynamic and invokes many stakeholders, making it critical that we engage and incorporate their voices as we plan for the long-term future.

- **Healthy Environment**
  - The table below outlines material topics and performance highlights from our 2014 Sustainability Report:

- **Thriving Communities**
  - Strengthening emergency preparedness that supports rapid restoration in a timely way.

### Improvement Areas

- **Continuous improvement.**
  - Government, community and Aboriginal participants who identify topics of interest and provide critical feedback that drives continuous improvement.

### Engagement with Stakeholders

- **External panel of customer, government, community and Aboriginal participants.**
  - Engaged in the reporting process is engagement with an external panel of customer, government, community and Aboriginal participants who identify topics of interest and provide critical feedback that drives continuous improvement.

### Sustainability Reporting

- **Continuous improvement.**
  - Our 2014 Sustainability Report is intended to provide greater transparency and accountability in how we conduct our business.

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The table below outlines material topics and performance highlights from our 2014 Sustainability Report:

**Economic Prosperity Through Trade**

- **Competitive Business**: Continuously improves efficiency and reliability, providing exceptional customer service in profitable, delivering leading value locally and internationally; and reinforces innovation, diversity, resilience and adaptability.
- **Effective Workforce**: Maintains a vital and productive workforce to meet current and future needs; and provides an attractive work environment and rewarding career choices.
- **Strategic Investment and Asset Management**: Optimizes the use of land and infrastructure needs; and anticipates and serves infrastructure to meet capacity needs in a timely way.

**Healthy Environment**

- **Healthy Ecosystems**: Takes a holistic approach to protecting and improving air, land and water quality, to coordinate biodiversity and human health; and champions coordinated management programs to protect habitats and species.
- **Climate Action**: A leader among ports in energy conservation and alternative energy to minimize greenhouse gas emissions; and protects its assets against potential impacts of climate change.
- **Responsible Practices**: Improves the environmental, social and economic performance of infrastructure through design, construction and operational practices; and supports responsible practices throughout the global supply chain.

**Thriving Communities**

- **Good Neighbours**: Proactively considers effects on communities in planning and managing operations; and identifies and responds to community interests and issues.
- **Community Connections**: Recognizes regional and local prosperity, delivering regional benefits; and engages and supports communities and inspires pride in Canada as a trading nation.
- **First Nations Relationships**: Respects First Nations traditional territories and values traditional knowledge, embraces and celebrates First Nations culture and history, and understands and considers contemporary interests and aspirations.
- **Safety and Security**: Upholds safety and security to protect port users and neighbouring communities; and promotes a culture of emergency preparedness that supports rapid restoration of essential community services and business activities.

Our approach to sustainability

We bring people together to help us plan for the future. We engage communities, customers, government and First Nations to help us envision our shared future and to define what sustainability means for the Vancouver Gateway. We define a sustainable gateway as delivering economic prosperity through trade, maintaining a healthy environment and enabling thriving communities.

The table below outlines key features of a sustainable gateway:

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<thead>
<tr>
<th>Feature</th>
<th>Description</th>
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**2014 SUSTAINABILITY REPORT EXECUTIVE SUMMARY**

**Balancing Priorities**

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